

GREYSTONE IMMIGRATION INC.

("Greystone Immigration")

PRIVACY POLICY

Last Updated: July 9th, 2021

Greystone Immigration ("we", "us", or "our") respects your privacy and knows that you care about protecting your personal information. This privacy policy (the "Privacy Policy") identifies what information we collect from you when you use www.greystoneimmigration.com (the "Website", including all subdomains) and the services made available on it (the "Services") and explains how we may use or share that information. This Privacy Policy applies to information we collect from you on the Website; through the Services; in email; text, and other electronic correspondence; and through any mobile or desk application through which we may communicate. This Privacy Policy does not apply to information we collect offline or that any third party collects from you after you follows links on the Website, including any advertising and affiliate links.

i. Consent

PLEASE READ THIS PRIVACY POLICY CAREFULLY. THE TERMS STATED IN THIS PRIVACY POLICY CONSTITUTE A BINDING LEGAL AGREEMENT BETWEEN YOU AND GREYSTONE IMMIGRATION. BY USING THIS WEBSITE AND THE RELATED SERVICES, YOU UNCONDITIONALLY AGREE TO BE BOUND BY THE TERMS STATED IN THIS PRIVACY POLICY, INCLUDING ALL EXCLUSIONS AND LIMITATIONS OF LIABILITY, AND WARRANT THAT YOU HAVE FULL AUTHORITY AND CAPACITY, LEGAL AND OTHERWISE, TO USE THE SERVICES. YOU MAY NOT ACCESS OR USE THIS WEBSITE OR THE SERVICES IF YOU DO NOT AGREE TO ANY PART OF THESE TERMS. WE RESERVE THE RIGHT TO PERIODICALLY MAKE UPDATES TO THIS PRIVACY POLICY AS OUR PRACTICES CHANGE. YOUR CONTINUED USE OF THE SITE AFTER SUCH CHANGES CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES, SO PLEASE CHECK BACK PERIODICALLY FOR UPDATES.

ii. Collection of Personal Information

When you access our Website, our servers may automatically record information that your browser sends. This includes information such as your device's IP address, browser type and version, operating system type and version, language preferences or the webpage you were visiting before you came to the Website and Services, pages of the Website and Services that you visit, the time spent on those pages, information you search for on the Website, access times and dates, and other statistics information collected automatically is used only to identify potential cases of abuse, and to establish statistical information regarding the usage and traffic of the Website and Services. We also collect personal information directly from you as detailed herein, when you voluntarily provide it to us for the purposes of engaging in our Services. When required, this information may include, but is not limited to, the following:

- Personal details such as name, date of birth, country of residence, country of birth, etc.
- Contact information such as email addresses, home addresses, phone numbers, etc.
- Geolocation data such as latitude and longitude
- Information about other individuals such as your spouse, children, or other family members, etc.
- Billing, payment, and financial information
- Any other materials or information you willingly submit to us or that we legally require

You can access and use the Website without telling us who you are or revealing any information by which someone could identify you as a specific, identifiable individual. If, however, you wish use to our Services you will be asked to provide certain personal information necessary for us to communicate with you, confirm your identity, and assess your eligibility for the Services that we may be offering at that time. We receive and store any information you knowingly provide to us when you fill any online forms on the Website.

We may also collect your information from other persons with your consent or as authorized by law.

iii. Retention of Personal Information

We will retain and use your personal information only for the period necessary to comply with our legal obligations, resolve disputes, and enforce our agreements unless a longer retention period is required or permitted by law. We may use any aggregated data derived from or incorporating your personal information after you update or delete it, but not in a manner that would identify you personally. We keep your information only so long as we need it to provide our Services and fulfill the purposes described herein or as is otherwise required by law. If you make a request for us to delete your personal information and that data is necessary for the Services, the request will be honoured only to the extent it is no longer necessary for any Services or for our legitimate business purpose or legal or contractual record keeping requirements.

iv. Use of Your Information

We may collect any of the information we receive from you, subject to applicable law. Furthermore, any of the information that may be collected, may be used to:

- Personalize your experience
- Improve the Website
- Improve customer service
- Facilitate practical considerations such as, but not limited to, processing applications or assessments relating to our Services
- Bill and process payments
- Communicate with you regarding our Services
- Protect us from abuse and malicious use of our Website

v. Sharing Your Information

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include affiliated entities controlled by us or under common direct or indirect control, trusted third parties who assist us in operating the Website, conducting our business, or servicing you, or third-party vendors or service providers (including third parties that are located in countries other than your own), so long as those parties agree to keep this information confidential.

Depending on the requested Services or as necessary to complete any transaction or provide any service you have requested, we may share your information with your consent with our trusted third parties that work with us, any other affiliates and subsidiaries we rely upon to assist in the operation of the Website and Services available to you. We do not share personal information with unaffiliated third parties. These service providers are not authorized to use or disclose your information except as necessary to perform services on our behalf or comply with legal requirements. We may share your personal information for these purposes only with third parties whose privacy policies are consistent with ours or who agree to abide by our policies with respect to personal information. These third parties are given personal information they need only in order to perform their designated functions, and we do not authorize them to use or disclose personal information for their own marketing or other purposes.

We will disclose any personal information we collect, use or receive if required or permitted by law, such as to comply with a subpoena, or similar legal process, and when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

vi. Privacy of Children

We do not knowingly collect any personal information from children under the age of 18. If you are under the age of 18; please do not submit any personal information through the Website and Services. We encourage parents and legal guardians to monitor their children's internet usage.

vii. Cookies

Our Website may now or in the future use cookies without further notice. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow) that enable the site's or service provider's systems to recognize your browser and capture and remember certain information. You may change the setting so your browser may either refuse all cookies or informs you when a cookie is being sent.

Our Website may use cookies to understand and save your preferences for future visits and to compile aggregate data about site traffic and site interaction so that we can offer better experiences. We may contract with a third-party service provider to assist in better understanding the Website's visitors. These service providers are not permitted to use the information collected on the Website except to help us conduct and improve business and interaction with you.

The Website and/or platform may also be, now or in the future, monitored by Google Analytics, a web analytics service provided by Google, Inc., or other similar tools/services. Google Analytics, and other services, use cookies to help Greystone Immigration analyze how visitors browse a site. No information is transferred to such services (which gather all information directly through cookies or similar methods). The information these services gather about your use of the Website and/or Platform is retained by Google in accordance with their Terms of Service available on their websites.

We may embed content from other sites such as YouTube (videos) and social media sites such as Facebook, LinkedIn and Twitter. We have no control over whether embedded content sets a cookie on your browser or not.

viii. Links to Other Websites

Our Website may contain links to or features from other websites, applications, services, etc. (for example, Acuity Scheduling, Google, Facebook, Instagram). This Privacy Policy covers only the policies of the Greystone Immigration Website and not of any other websites, applications, or services. Greystone Immigration is NOT responsible for the privacy policies of third parties. If you choose to link to a third-party website, application, or service you should be sure to read the privacy policy of that specific website, application, or service.

ix. Do Not Track Signals

Some browsers incorporate a Do Not Track feature that signals to websites you visit that you do not want to have your online activity tracked. Tracking is not the same as using or collecting information in connection with a website. For these purposes, tracking refers to collecting personally identifiable information from consumers who use or visit a website or online serve as they move across different websites over time. The Website and Services do not track its visitors over time and across third party websites. However, some third-party sites may keep track of your browsing activities when they serve you content, which enables them to tailor what they present to you.

x. Data Breach

In the event we become aware that the security of the Website and Services has been compromised or user personal information has been disclosed to unrelated third parties as a result of external activity, including, but not limited to, security attacks or fraud, we reserve the right to take reasonably appropriate measures, including, but not limited to, investigating and reporting; as well as notification to and cooperation with law enforcement authorities. In the event of a data breach, we will make reasonable efforts to notify affected individuals if we believe that there is a reasonable risk of harm to the user as a result of the breach or it notice is otherwise required by law. When we do, we will post a notice on the Website and/or send you an email.

xi. Changes to Our Privacy Policy

We reserve the right to make changes to this Privacy Policy from time to time. Should we make changes to this Privacy Policy, the changes will be posted on this page. We will provide notices on the Website and in any other manner required, and/or update the Privacy Policy modification date above. If you continue to use our Website and Services after those changes are in effect, you agree to the new policies.

xii. Contacting Us

For further inquiries, please contact us by email at: info@greystoneimmigration.com.